



# MoDOT PERFORMANCE HIGHLIGHTS

## SAFETY ....


**8.7%**   
**FEWER**  
 ROADWAY FATALITIES  
 THAN LAST YEAR




**22.5%**   
**FEWER**  
 EMPLOYEE-RECORDABLE  
**INCIDENTS**

 **88%**  
 SEAT BELT USE  
**IN 2024**

## SERVICE ....

 **83%**  
 CUSTOMERS  
 SATISFIED  
 WITH MODOT  
**CUSTOMER  
 SERVICE**

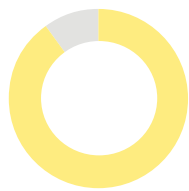
 **5%**  
**INCREASE IN**  
 SOCIAL MEDIA  
**FOLLOWERS**

 **RUSH  
 HOUR  
 TRAVEL TIMES**  
**KC:**  **-0.4%**  
**SL:**  **0.8%**

 **89%**  
**PROJECTS**  
 COMPLETED  
**ON TIME**

## STABILITY ....

 **17.80%**  
**EMPLOYEE  
 TURNOVER**  
 PROJECTED FOR FY24

 **89.9%**  
 MAJOR  
 HIGHWAYS  
**IN GOOD  
 CONDITION**

**759**   
**BRIDGES**  
**IN POOR  
 CONDITION**